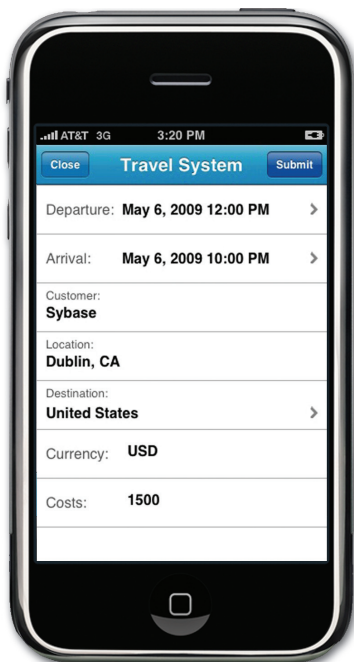


SYBASE MOBILE WORKFLOW FOR SAP

“The mobile enterprise worker is now the most important worker, because that’s the worker that’s touching the customer, the partner and the supplier.”

— Bill McDermott,
Member of Executive Board,
President,
Global Field Operations
SAP AG



The demands of a 24x7 mobile executive require that business must continue even when the employee is not in the office. Email-driven business processes, such as work flow items and alerts, time recording and travel requests require immediate action, but today are generally only accessible on desktop or laptop computers.

Sybase pioneered the concept of a “mobile inbox” empowering mobile workers to securely conduct time-sensitive business processes from within a familiar secure email application. This single interface for both mobile email and business processes maximizes a company’s investment in wireless email. In addition, the “mobile inbox” is optimized with mobile worker productivity in mind. It provides easy, fast and secure use without requiring an additional application or browsing to access business processes beyond email.

Together, SAP and Sybase are mobilizing SAP Business Suite processes through the mobile inbox solution. These mobile productivity applications are built by Sybase to meet the needs of SAP customers, are fully certified and supported by both SAP and Sybase, and leverage the proven mobile infrastructure strengths of Sybase Unwired Platform and NetWeaver Mobile.

With this offering, mobile workers can complete specific pre-defined processes, such as requests and approvals for travel, leave or perform a time recording event. The solution supports iPhone, Windows Mobile and Nokia Series 60 smartphones.

Key Features

The mobile business process solution pushes workflow items to mobile users. The workflow items are standard workflow steps with user decision actions. The solution focuses on the following three key areas allowing users to do more while away from the office.

Workflow & Alerts

Normally, a user would need to be logged into SAP Business Suite to complete workflow items and receive alerts. However, this solution empowers users to manage a workflow inbox from a mobile device allowing information to be more accessible and enabling users to execute faster decision-making.

Example scenario:

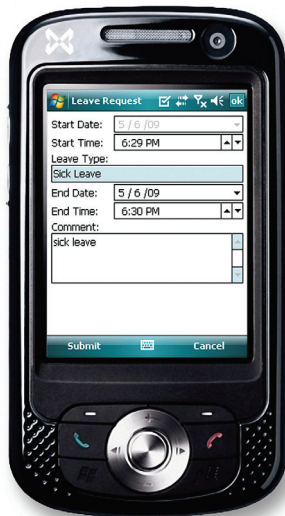
- Distribute work items with required decision actions
- Deliver notifications of overdue workflow items
- Deliver alerts from the alert management system

Time Recording

Recording time-based activities on a notepad or form and then transferring it to an SAP system via standard data entry processes is both costly and timely. This solution allows mobile workers to facilitate time recording while in the field which improves daily operational activities. Example scenario:

- Enable users to enter time-based activities using a simplified clock in/clock out functionality

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Leave and Travel Requests

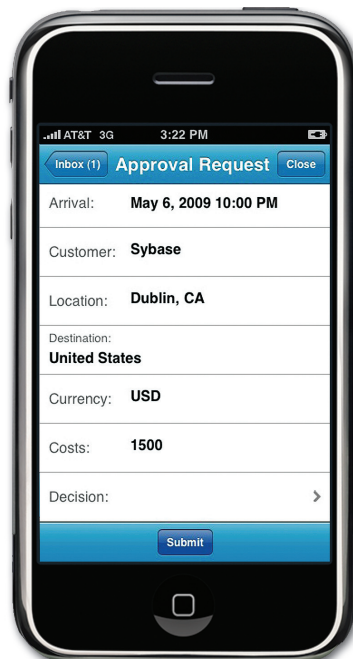
Workers and managers typically need to be tethered to a desk in order to submit or approve leave or travel requests. This solution allows users to request approval for absence and travel from a mobile device without having to log into the enterprise system from a PC. In today's fast-paced business environment, completing these simple workflow processes while mobile maximizes users' productivity.

Example scenario:

- Enable users to create leave and travel requests
- Allow managers to approve or deny requests

Key Benefits

The solution enables mobile business processes quickly and efficiently through a single, secure email application. Users can leverage a familiar and intuitive inbox



experience and take action on critical business processes in a timely manner.

Mobilizing SAP business processes with this solution

- Maximizes efficiency of managers by helping them quickly execute on routine operational tasks
- Enables users to remain informed, responsive and increase people productivity while away from their desk.
- Provides tools needed when away from the desktop and improves organizational processes by enabling faster decision making processes

The overall benefit of deploying mobile business processes allows enterprises to:

- Increase return on investment in wireless email and SAP Business Suite
- Ensure information is protected with on-device data encryption
- Integrate easily with SAP Business Suite infrastructure and more by using standards-based access, such as Web Services

About Sybase

Sybase is an industry leader in delivering enterprise and mobile software to manage, analyze and mobilize information. The company holds market leadership positions in mobile device management, wireless email, mobile middleware platforms and database and synchronization technologies. Sybase enables the Unwired Enterprise for thousands of customers by providing a comprehensive platform and set of solutions to mobilize data and business processes. With our open, high-performance solutions, enterprises can extend their information securely and make it useful for people anywhere using virtually any device.

About SAP

SAP is the world's leading provider of business software(*), offering applications and services that enable companies of all sizes and in more than 25 industries to become best-run businesses. With more than 82,000 customers in over 120 countries, the company is listed on several exchanges, including the Frankfurt stock exchange and NYSE, under the symbol "SAP." For more information, visit www.sap.com.

* SAP defines business software as comprising enterprise resource planning and related applications.

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