Treo™ 680 SD Card Updater 1.09 Installation Instructions

Pre-Install – Verify Current Version
Before starting the update process, please verify the current software version installed on your Treo™

- Press the [icon] (phone) button
- Press the [icon] (menu) button
- Select the 'Options' menu
- Select the 'Phone Info' option

If the *Software* field reads Treo680-1.09-ATT then the device has the latest software. If version is 1.03-CNG, 1.03-ATT or 1.08-ATT then install this update. If the software version ends with ROW then this update cannot be installed on your Treo™.

Phone Info
Number: ....
IMEI Number: 011093002319467
HS SN: PMCG42B7V3GY
SA Number: 1101310410
Firmware: R01.31
Software: TREO680-1.03-CNG
CC-Cap: 000-000-000
Carrier DB: 292
Hardware: A
[OK]

4 Easy Steps
1. Backup 3rd Party Applications and Settings
2. Perform the Device Update
3. Confirm the Update
4. Restore User Data

Step 1: Backup 3rd party applications and settings
The update process will remove all data from your Treo™. If you would like to restore applications and settings currently installed on the device, perform a backup as described below. If you do not need to backup – proceed to Step 2.

The easiest method to backup your data is to HotSync the Treo to the PC. If you do not synchronize your Treo to your PC with the HotSync cable reference the following Palm Knowledge Base article for more information on alternative backup methods. http:/kb.palm.com – Solution ID: 28751

IMPORTANT NOTE
If you are using Good Mobile Messaging you can use a second SD card to backup the Good installation prior to installing the update. Visit the Good support site at http://www.good.com/faq/17064.html for complete details.

Step 2: Perform the Device Update
- Connect the Treo™ to the Charger
- Insert the SD card with the update
- A prompt will remind you to backup the device prior to performing the update. Select 'Proceed' to continue.

Warning
⚠ This process will erase all user data on this device.

To retain your data, select Cancel and backup your data using Hotsync before continuing.
[Proceed] [Cancel]

IMPORTANT NOTE
The Treo updater will take ~10 minutes. Do not unplug, reset or disturb the Treo during this process. The Treo will then reset multiple times.

- The update is complete when the screen shown the right is displayed and the user is prompted to select the language for their device.
- Remove the SD card used to perform the update
- Follow the prompts provided on the screen to digitize the screen and set the data and time.

English
Español

Press the center button for English

Step 3: Confirm the Update
- Press the [icon] (phone) button
- Press the [icon] (menu) button
- Select the 'Options' menu
- Select the 'Phone Info' option
- Verify the *Software* field reads Treo680-1.09-ATT

Phone Info
Number: ....
IMEI Number: 0110930023194
HS SN: PMCG42B7V3
SA Number: 1101310410
Firmware: R01.34
Software: Treo680-1.09-ATT
CC-Cap: ATT-ATT-001
Carrier DB: 292
Hardware: A
[OK]

Step 4: Restore User Data
- If you performed a backup in Step 1, HotSync the Treo™ to the PC that was used to perform the backup.
- Select the same HotSync ID that was used to perform the backup.