



Feeling stuck?

**THREE-TIER CONFLICT MANAGEMENT TRAINING
BY CONFLICT MANAGEMENT@MIT
OPEN TO THE MIT COMMUNITY THREE TIMES A YEAR**

The training is tiered at 16-hour, 28-hour, and 40-hour levels, and will be as follows:

Tier 1: Conflict Management for Self-Reflection
(16 hours total)

Tier 2: Conflict Management for Leadership
(28 hours total)

Tier 3: Conflict Management for Advanced
Practice (40 hours total)

Modules in:

- **Negotiation**
- **Giving and Receiving Feedback**
- **Inter-cultural communication**
- **Dealing with emotions**
- **Conflict coaching**
- **Bystander intervention**

For more information and to apply, visit ▼▶▶▶

<http://studentlife.mit.edu/conflictmanagement/training>

or e-mail conflictmanagement@mit.edu



*Tools and practice to help you manage
the challenges in your life and work*